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| Johanna LentoHead of Client Onboarding and Practice Support, Helsinki

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In her role as the Head of Client Onboarding and Practice Support at Roschier, Johanna Lento is responsible for developing and enhancing the firm’s KYC and Client Onboarding processes, and oversees the Legal Assistant Services. Since starting at Roschier in 2013, Johanna has contributed to various internal development projects and initiatives focused on enhancing teamwork, refining ways of working, and optimizing tools to support efficient processes. She is experienced in staffing and resourcing the legal assistant teams and has demonstrated leadership skills. Johanna knows Roschier’s client due diligence processes and law firm AML requirements well and is dedicated to continuous improvement of the business operation services at Roschier.

Career

Roschier (2013-), Client Onboarding Lead (2022-2023), Client Onboarding and Practice Support Lead (2024-2025), Head of Client Onboarding and Practice Support (2025-)

Education

Haaga Helia – University of Applied Sciences, Bachelor of Business Administration (Degree Programme in Modern Languages and Business Studies for Management Assistants, 2012)

Languages

English, Finnish